

Annual Assessment Report

Executive Summary

As the final step of the AES assessment process, each AES unit is required to submit an Executive Summary. The Executive Summary is a short document which provides an overview of the Unit, and the overall assessment process, highlights key findings and provides recommendation and next steps.

Unit name: Public Safety

Assessment year: 2022-23

Unit Mission: The LaGuardia Community College Public Safety Department provides a safe, secure, and comfortable environment that is conducive to learning and contributes to the core values of the College. Our staff embrace diversity, respects all constituents, and treats each individual with professionalism while maintaining the rules and guidelines.

Assessment Results by Goal and Objectives

Goal 1: Improve campus awareness and preparedness to maintain a safe campus.

Supporting Strategic Plan Goals: 1 - Build Student Access and Success
4 - Build Inclusive Community to Achieve the College Mission

Objectives	Method and Measure
1.1) Provide outreach and training to improve awareness on campus.	1.1) % calls/ complaints are efficiently routed to the correct departments
1.2) Complete preparedness exercises.	1.2) Reduce percentage of incidents routed to specific internal departments.

Overview of findings, analysis, recommendations and future initiatives

Objective 1.1

Results

- 100% of the calls were efficiently routed. 88.6% of incidents and/or calls reported to Public Safety were rerouted to appropriate College Departments for resolution, e.g., Building and Grounds, Student Affairs, Housekeeping, Environmental Health & Safety, Human Resources, Title 9, etc.
- The remaining 11.4% were resolved by Public Safety, kept open pending additional investigation or kept on file for informational purposes.

Analysis

- Public Safety followed up all incidents to ensure their resolution. Since incident resolution can take months depending on type of incident, Public Safety kept some cases open for long periods of time until they were resolved.
- Largest single category of incidents was medically related internal and external incidents (36%).
- Externally (NYPD, FDNY, etc.) rerouted and internal LaGuardia departments representing a broad range of categories with at least 20 incidents rerouted totaled 42.3% of all incidents rerouted.

Recommendations and future initiatives

- Public Safety will continue to route 100% of incidents to correct departments or to outside resources, i.e., NYPD, FDNY, etc.

Objective 1.2

Results

- Public Safety started initiative to identify preventative measures to deter and reduce number of incidents beginning with Building & Grounds.
- Efforts resulted in a decrease from 10.1% to 7.4%, achieving the target of 2% reduction.

Analysis

- From a Public Safety standpoint, the campus was secure. Although incidents increased during the first six months of 2023 (337) compared to the first six months of 2022 (218) by 54.6% due to the increase in campus occupancy, 2023 should not be compared to 2022 data or other years with any significance attached due to the extreme changes caused by the pandemic.

Recommendations and future initiatives

- Continue to identify preventative measures to deter and reduce number of incidents with highest numbers routed, i.e., SA, SJO (Student Judicial Officer), Title IX Coordinator.
- Since the pandemic has passed and LaGuardia has achieved a "new normal", incident report data collected and reviewed for LaGuardia's fiscal year 7/1/22 - 6/30/23 will serve as the benchmark for annual incident reports going forward.

Goal 2: Increase the use of the state-of-the-art technology and improve campus design features to ensure a safe campus environment

Supporting Strategic Plan Goals: 1 - Build Student Access and Success
4 - Build Inclusive Community to Achieve the College Mission

Objectives	Method and Measure
2.1) Increase use of cameras, video storage, assess remote areas of college by 4% each year (baseline 2019-20 450 cameras on campus)	2.1) Security video storage capacity 2.2) Number of cameras

Overview of findings, analysis, recommendations and future initiatives

Results

- 2.1) Successfully increased video storage capacity from 90 days to 120 days, exceeding the 100 day minimum target.
- 2.2) Increased number of cameras from 525 to 530, an increase of 1%, which is less than the 4% target.

Analysis

- Purchase of new server provided increase in storage capacity and enhanced Public Safety's ability to look back and resolve crimes and other serious incidents.

Recommendations and future initiatives

- Continue to monitor vulnerable areas and add cameras as necessary to increase video storage capacity.

Overall summary

Goal 1: Improve campus awareness and preparedness to maintain a safe campus.

Public Safety continued to focus on maintaining a safe and secure campus to help support building student access and success, and an inclusive community.

With a sustained increase in the number of faculty, staff and students coming to campus, Public Safety continued to assign greater priority to ensuring incidents were efficiently routed to the correct internal and external departments. 100% of the calls were efficiently routed. 88.6% of incidents and/or calls reported to Public Safety were rerouted to appropriate College Departments for resolution, e.g., Building and Grounds, Student Affairs, Housekeeping, Environmental Health & Safety, Human Resources, Title 9, etc. The remaining 11.4% were resolved by Public Safety, kept open pending additional investigation or kept on file for informational purposes.

Public Safety successfully started an initiative to identify preventative measures to deter and reduce the number of incidents among those departments with the highest number of incidents reported, beginning with Building & Grounds. Efforts resulted in a decrease from 10.1% to 7.4%, achieving the target of 2% reduction.

From a Public Safety standpoint, the campus was secure. Although incidents increased during the first six months of 2023 (337) compared to the first six months of 2022 (218) by 54.6% due to the increase in campus occupancy, 2023 should not be compared to 2022 data or other years with any significance attached due to the extreme changes caused by the pandemic.

Moving forward,

- Public Safety will continue to route 100% of incidents to correct departments or to outside resources.
- Continue to identify preventative measures to deter and reduce number of incidents with highest numbers routed, i.e., SA, SJO (Student Judicial Officer), Title IX Coordinator.
- Since the pandemic has passed and LaGuardia has achieved a "new normal", incident report data collected and reviewed for LaGuardia's fiscal year 7/1/22 - 6/30/23 will serve as the benchmark for annual incident reports going forward.

Goal 2: Increase the use of the state-of-the-art technology and improve campus design features to ensure a safe campus environment.

To help ensure a safe campus environment, Public Safety successfully increased video storage capacity from 90 days to 120 days, exceeding the 100 day minimum target. The purchase of a new server provided the increase in storage capacity and enhanced Public Safety's ability to look back and resolve crimes and other serious incidents.

Public Safety increased the number of cameras from 525 to 530, an increase of 1% which was lower than the 4% target.

Moving forward:

- Considering the number of cameras now on campus, Public Safety will evaluate if continuing to use a specific percentage increase in the number of cameras is a valid target.
- Public Safety will continue to expand its ability to review past incidents in order to resolve crimes and other serious incidents by continuing to monitor vulnerable areas and adding cameras as necessary.