



## How to record office visits

There are 3 ways to record drop-in office visits

1) Record visit - good for offices that want to get basic counts of student traffic

2) **Kiosk** - good for offices that want to get basic counts of office traffic AND have an outward facing computer or iPad and want students to check themselves in

3) Ad hoc Appointment Reports - good for offices that want more detailed tracking of student visits and want to record notes

1. <u>To record a visit using the Appointment Center</u> (good for offices that want to get basic counts of student traffic)

### Open Appointment Center and choose your location

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3**4	Navigate360   Student Success: a Student Success
745	CO Appointment Center
Options	Kiosk

Enter a student EMPLID or name to pull up the student, then select Record Visit, pick the Service, and then "Record Visit"

- You can only pick one Service per student visit
- Record visit is good for offices that want to get basic counts of office traffic

registi	al s'Unice		
		RECORD VISIT	×
ocation			
Registrar's Office		Choose a Service	
		Select Service	
Mary Adebay	10	These services do not require course	Cany . Record Visit
	Many Adabasis	Academic Appeal	
	ID: 24059560	Change of Major	
	mary.adebayo@live.lagc	Class Registration Issue	
	Other	Data/Name Change	
	Business Administration	AC Department Class Permission	
	View Success Team		
	Send Message		
	Schedule General Event		
	Track Time		
	Record Visit		

2. <u>To record a visit using the Kiosk</u> (good for offices that want to get basic counts of office traffic AND have an outward facing computer or iPad and want students to check themselves in)

#### **Open Kiosk and choose your location**



Scroll for more options

Next page...

Select All Available Services or pick only one

**Important** – if your office has many services for internal tracking, offering All Available Services for student checkin may not be a good idea. If you check All Available Services, once a student has entered their EMPLID, they will self-select the Service.

If you choose to offer only one service, once the student enters their EMPLID the visit it recorded and the screen refreshes to allow another student to sign in.



Student types in EMPLID and selects Submit and then the screen refreshes for the next student

3. <u>To record a visit using an Appointment Report</u> (good for offices that want more detailed tracking of student visits and want to record notes)

Page 4 of 5

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# Type in an EMPLID or Name in the top User Search Box. Once viewing a Student Profile, go to Options → Report on Appointment



#### Select your Care Unit and Location, and complete a report

