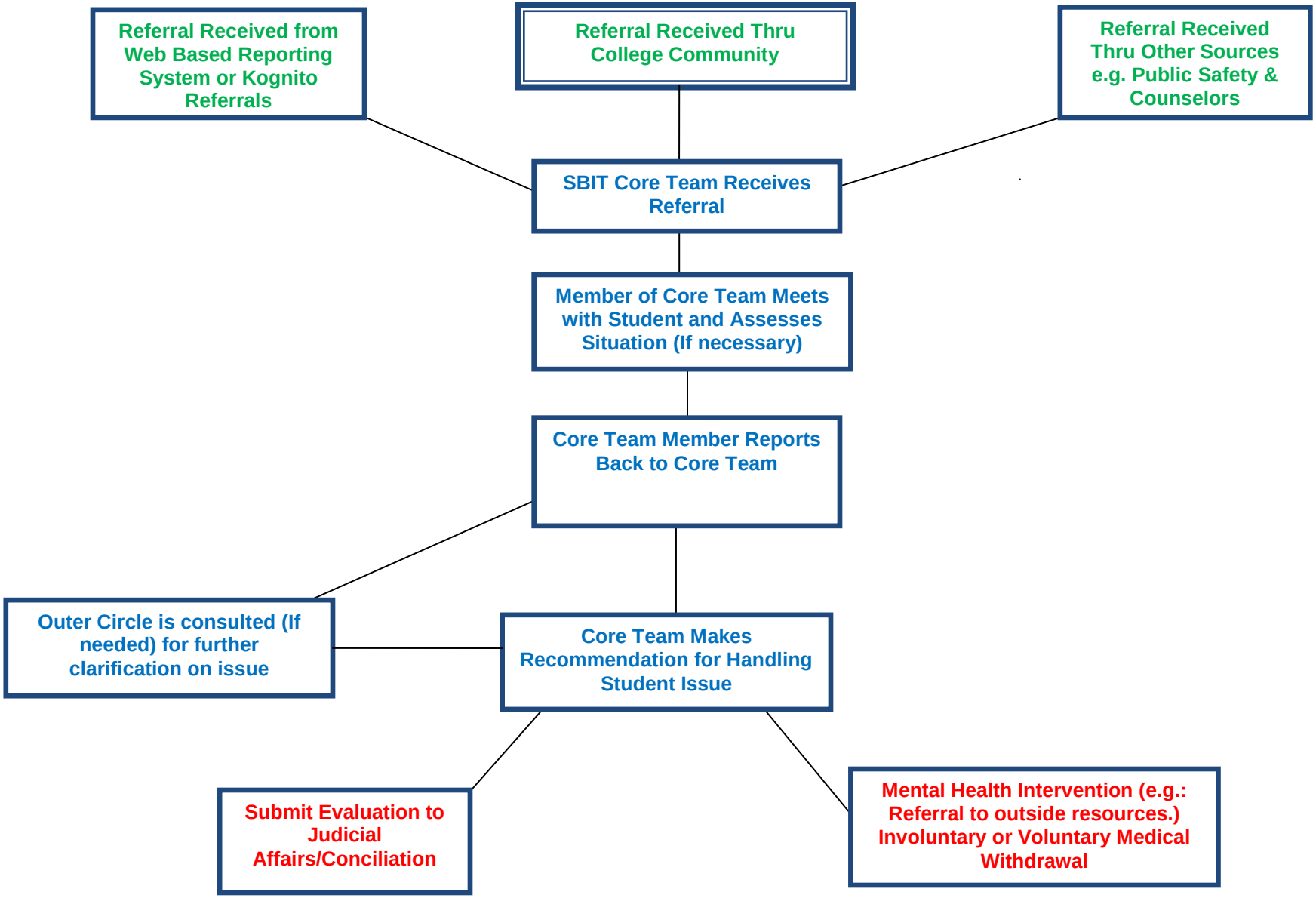SBIT FLOW CHART