Welcome to the Student Experience Survey!

Thank you for taking the time to help improve your college. This survey is being administered by the Office of Institutional Research on behalf of all CUNY campuses. From your response we hope to gather information that will allow us to better serve the needs of students. Your response helps to ensure that the survey results represent the experience of students like yourself.

By completing and submitting this survey, you will automatically be entered for a chance to win an Unlimited Weekly MetroCard at your college. Winners will be contacted via their preferred email address at the end of April.

Participation is voluntary. Your identity and individual responses will be kept secret.

If you have any questions or technical difficulties while completing the survey please email us at: CUNYSurvey2@cuny.edu.

Sincerely,
Colin Chellman
Dean of Institutional and Policy Research

Over a typical week (7 full days), about how many hours do you spend doing each of the following?

<table>
<thead>
<tr>
<th>Activity</th>
<th>0 hrs</th>
<th>1-5 hrs</th>
<th>6-10 hrs</th>
<th>11-20 hrs</th>
<th>Over 20 hrs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attending classes and labs</td>
<td></td>
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<td></td>
<td></td>
<td></td>
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<tr>
<td>Studying or doing other academic activities (assignments, research, etc.)</td>
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<tr>
<td>Participating in on-campus activities (student government, clubs, athletics, events, programs, etc.)</td>
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<tr>
<td>Providing care for other people (parents, children, spouse, etc.)</td>
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<tr>
<td>Traveling to and from school</td>
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</tr>
</tbody>
</table>

This semester, do you have a job that pays you for your work?

- No
- Yes
Which of the following describe(s) why you are not working for pay? (Select all that apply.)

- I want to work, but could not find a job.
- I want to spend more time on my school work.
- I do not need the money from a job.
- Other

Please specify:

If I cannot find a job soon, I may not be able to afford to continue going to college.

- Definitely not true
- Not true
- Not sure
- True
- Definitely true

Over a typical week (7 full days), about how many hours do you spend working at a job that pays you for your work (total for all paying jobs)?

- 1-10 hours
- 11-20 hours
- 21-34 hours
- 35 or more hours

Which of the following describe(s) why you are working for pay this semester? (Select all that apply.)

- To pay for tuition/fees
- To pay for living expenses
- To pay for social activities
- To gain experience
- Other

Please specify:

Which of the following best describes how working for pay affects your academic performance?

- Very positively
- Positively
- Neither Positively nor Negatively
- Negatively
- Very negatively
Based on your experiences at your current college, please indicate your level of agreement with each of the following statements. (Select one answer for each statement.)

<table>
<thead>
<tr>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neutral</th>
<th>Disagree</th>
<th>Strongly disagree</th>
<th>Not applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>I would like my college to offer classes with fewer students.</td>
<td></td>
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<tr>
<td>I would like my college to offer more fully online courses (instruction completely online with no classroom meetings).</td>
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</tr>
<tr>
<td>I would like my college to offer more hybrid courses (with a mix of classroom meetings and online instruction/discussion).</td>
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</tr>
<tr>
<td>I would like my college to offer more courses in the evening (after 5:00 pm).</td>
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<tr>
<td>I would like my college to offer more courses on the weekend.</td>
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<tr>
<td>My college provides adequate information in choosing a major.</td>
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<tr>
<td>My college clearly communicates the requirements for the degree I am pursuing.</td>
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<tr>
<td>My college encourages me to participate in internships, community service, study abroad and other opportunities.</td>
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</tr>
<tr>
<td>My college provides adequate information in choosing a career.</td>
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</tr>
</tbody>
</table>

This semester, were you able to register for every course you wanted to take?

- Yes
- No

I could not register for ... (Select all that apply.)

- A General Education course
- A course required to enter my major
- A course required for my major
- Course required to graduate
- An elective course (neither a General Education nor major requirement)
Thinking of one course you could not register for this semester, which of the following best describes the reason you were not able to register for that course? (Select one.)

- The course was not offered at all this semester.
- The course was offered, but no seats were available when I tried to register.
- Seats were available, but not when I was able to take the class.
- Seats were available, but not when I wanted to take the class.
- I could not get the necessary permission to take the class.
- Other

Please specify:

Have you ever wanted to take a course at another CUNY college?

- Yes
- No

Have you ever taken a course at another CUNY college using the ePermit system?

- Yes
- No

What did you think about the process? (Select one.)

- I found the process for registering for the course to be reasonably simple and straightforward.
- I did not find the process to be reasonably simple and straightforward.

Why not? (Select all that apply.)

- I did not know I could take a course at another CUNY college.
- I have not heard of the ePermit system.
- I did not know who to talk to at my college for help.
- I tried to take a course using the ePermit system but was not allowed.
- Other

Please specify:

Before you started studying at your current college, had you ever attended another college?

- Yes, I attended another college.
- No, I am a first-time college student.
Did you earn a degree before attending your current college?
- Yes
- No

What type of college did you transfer from?
- A CUNY community college (any CUNY two year college)
- A CUNY senior college (any CUNY four year college)
- A non-CUNY community college
- A non-CUNY senior college

What was your main reason for transferring to your current college? (Select the most important reason.)
- My current college...
  - offers a degree or major that my former college did not.
  - has a better academic reputation.
  - offers courses that are easier to get into.
  - is more conveniently-located to home or work.
  - is more affordable than my former college.
  - Other

Please specify:

How many years in total do you expect it will take to complete your current degree?
- 2yr
- 3yr
- 4yr
- 5yr
- 6yr
- 7+

How many credits do you plan to take per semester?
- fewer than 12
- 12-14
- 15 or more
Usually, 15 credits per semester are required for on-time graduation. Why did you not enroll in another course (for a total of 15 or more credits)? (Select all that apply.)

- Course needed was not offered.
- Course was not offered when I could take it.
- Course needed did not have enough space.
- An additional course would have been too much work.
- I could not afford an additional course.
- I do not have time for another course due to work and/or family obligations.
- Other

Please specify:

While at CUNY, have you participated in any of the following types of activities? (Check all that apply.) (For additional information, please activate Info Box below.)

- Paid internship
- Unpaid internship
- Cooperative education
- Service learning/community service
- Clinical preparation/practicum
- Research/field study
- Campus or university-based work and/or leadership
- Civic engagement
- Study abroad
- I have not participated in any of these.

I have not participated in any of the above because... (Check all that apply.)

- I did not receive information about opportunities.
- I was not interested in any of the opportunities offered.
- I did not have time to participate.
- Other

Please specify:

Info Box: I’d like more information on the activities listed above.

- Yes
- No

1. **Internships (paid or unpaid)**: short-term work placement to gain professional experience, such as a semester interning at a law office
2. **Cooperative education**: long-term work placement informed by field of study, such as a six-month placement at a business firm
3. **Service learning/community service**: learning through service experience, such as a CUNY Service Corps placement or a course with community service requirements
4. **Clinical preparation/practicum**: fulfillment of required practical experience,
such as student teaching

5. **Research/field study**: faculty-mentored research experience such as working in a lab or presenting at an academic conference

6. **Campus or university-based work and/or leadership**: on-campus work experience that involves specific training or responsibilities such as a tutoring position or elected student government position

7. **Civic engagement**: out-of-classroom experience required for successful completion of a course, such as attending a community board meeting or a museum exhibition

8. **Study abroad**: overseas experience associated with earning college credits, such as participation in study abroad program or overseas travel for a CUNY course

Which, if any, of the following academic and personal support services have you used this semester?

<table>
<thead>
<tr>
<th>Service</th>
<th>Used</th>
<th>Did not Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>Faculty advisement</td>
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</tr>
<tr>
<td>Academic advisement (non-faculty)</td>
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<tr>
<td>Tutoring services</td>
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<tr>
<td>Computer labs</td>
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<td></td>
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<tr>
<td>Library</td>
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<tr>
<td>Bookstore</td>
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<td></td>
</tr>
<tr>
<td>Career planning and placement</td>
<td>ᵃ</td>
<td></td>
</tr>
<tr>
<td>Health services center</td>
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<td></td>
</tr>
<tr>
<td>Personal counseling service center</td>
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<td></td>
</tr>
</tbody>
</table>

Please rate the services that you have used this semester.

The staff was knowledgeable and helpful.

<table>
<thead>
<tr>
<th>Service</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neutral</th>
<th>Disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
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</tr>
</tbody>
</table>
There were adequate resources available to help me.

- Faculty advisement
- Academic advisement (non-faculty)
- Tutoring services
- Computer labs
- Library
- Bookstore
- Career planning and placement
- Health services center
- Personal counseling service center

I am satisfied with the services I received.

- Faculty advisement
- Academic advisement (non-faculty)
- Tutoring services
- Computer labs
- Library
- Bookstore
- Career planning and placement
- Health services center
- Personal counseling service center

Which of the following campus facilities have you used this semester?

- Classrooms
- Athletic facilities
- Cafeteria
- Restrooms

Please rate the campus facilities that you have used this semester.
The facilities were clean and well maintained.

<table>
<thead>
<tr>
<th></th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neutral</th>
<th>Disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Classrooms</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Athletic facilities</td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Cafeteria</td>
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<tr>
<td>Restrooms</td>
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</tbody>
</table>

The facility space was sufficient to meet my needs.

<table>
<thead>
<tr>
<th></th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neutral</th>
<th>Disagree</th>
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</tr>
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<tr>
<td>Athletic facilities</td>
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<td>Cafeteria</td>
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</tr>
<tr>
<td>Restrooms</td>
<td></td>
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</tr>
</tbody>
</table>

Please indicate your level of satisfaction with each of the following aspects of your college education. (Select one for each aspect.)

<table>
<thead>
<tr>
<th></th>
<th>Very satisfied</th>
<th>Satisfied</th>
<th>Neutral</th>
<th>Dissatisfied</th>
<th>Very dissatisfied</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overall academic experience</td>
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<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Overall social experience</td>
<td></td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Value of your education for the price you are paying</td>
<td></td>
<td></td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

If you could start college over, would you choose to attend your current college? (Select one.)

- Definitely yes
- Probably yes
- Not sure
- Probably not
- Definitely not

What is the primary way you get to and from campus? (Select one.)

- Subway
- Bus
- Driving/Car pool
- Bicycle
- Walking
- Railroad (LIRR/Metro-North/NJ Transit)
- Ferry
Do you have children that you are financially supporting?
- Yes
- No

Are any children under 5 yrs old?
- Yes
- No

Do you use on-campus childcare?
- Yes
- No

I am satisfied with the services I received:
- Very Satisfied
- Satisfied
- Neither Satisfied Nor Unsatisfied
- Unsatisfied
- Very Unsatisfied

Why not? (Select all that apply.)
- My college does not offer on-campus services.
- I do not need childcare services.
- It is too expensive.
- No space was available for my child’s age.
- No space was available at the time needed.
- Location is inconvenient.

The following questions ask about sensitive information. Please remember that your responses will be held confidential.

Do you have a diagnosed physical, sensory, neurodevelopmental, mental health, or other type of disability?
- Yes
- No
- Not sure
- Prefer not to respond

Have you registered with the Office of Accessibility Services on your campus?
- Yes
- No
I am satisfied with the services that I received:
- Very Satisfied
- Satisfied
- Neither Satisfied Nor Unsatisfied
- Unsatisfied
- Very Unsatisfied

Are you on a student Visa?
- Yes
- No
- Prefer not to respond

Have you used any on-campus services for international students?
- Yes
- No

I am satisfied with the services that I received.
- Very Satisfied
- Satisfied
- Neither Satisfied Nor Unsatisfied
- Unsatisfied
- Very Unsatisfied

Are you a military veteran or family member of a veteran?
- Yes
- No
- Prefer not to respond

Have you used any on-campus services for veterans?
- Yes
- No

I am satisfied with the services that I received.
- Very Satisfied
- Satisfied
- Neither Satisfied Nor Unsatisfied
- Unsatisfied
- Very Unsatisfied
Do you currently have a regular and adequate place to sleep?
- Yes
- No

In the past 12 months, how often were you worried about having enough money to pay your housing costs, such as your rent or mortgage?
- Never
- Rarely
- Sometimes
- Usually
- Always

Is there a food pantry on your campus?
- Yes
- No
- Not sure

Have you ever used the campus food pantry?
- Yes
- No

Would you use the food pantry if your college had one?
- Yes
- No
- Not sure

In the past 12 months, how often were you worried about having enough food?
- Never
- Rarely
- Sometimes
- Usually
- Always

The following questions ask about your household and background. Please remember that your responses will be held confidential.
LaGuardia Community College would like to ask you a few questions about paying for college.

Are you aware that LaGuardia has a payment plan for your college tuition?

- Yes
- No

What are your plans to meet the financial gaps that Pell and TAP doesn't cover?
The City Tech Student Government Association would like to know your level of agreement with each of the following statements:

<table>
<thead>
<tr>
<th></th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neutral</th>
<th>Disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The City Tech website is useful in obtaining information.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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<tr>
<td>2. I find the student email system to be accessible.</td>
<td>○</td>
<td>○</td>
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</tr>
<tr>
<td>3. Wi-Fi is available and accessible in Namm Hall.</td>
<td>○</td>
<td>○</td>
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</tr>
<tr>
<td>4. Wi-Fi is available and accessible in the Mid-Way Building.</td>
<td>○</td>
<td>○</td>
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</tr>
<tr>
<td>5. Wi-Fi is available and accessible in Voorhees Hall.</td>
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<tr>
<td>6. The library hours should be extended during mid-term and final weeks.</td>
<td>○</td>
<td>○</td>
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<tr>
<td>7. Electronic open-book sources/free textbooks are available.</td>
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<tr>
<td>8. Academic advisement in New Student Center (N-104) is helpful.</td>
<td>○</td>
<td>○</td>
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<tr>
<td>9. I would utilize tutoring during the evenings.</td>
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<td>○</td>
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<tr>
<td>10. I would utilize tutoring during the weekends.</td>
<td>○</td>
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<tr>
<td>11. I am satisfied with the overall cleanliness of the campus.</td>
<td>○</td>
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<tr>
<td>12. I would participate in student activities if there were more offerings.</td>
<td>○</td>
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</tr>
<tr>
<td>13. I would like to have more opportunities to associate with students/faculty of my cultural identity.</td>
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</tr>
<tr>
<td>14. Computer support of CUNYFirst on campus is effective.</td>
<td>○</td>
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<tr>
<td>15. Support of CUNYFirst by phone is effective.</td>
<td>○</td>
<td>○</td>
<td>○</td>
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</tr>
<tr>
<td>16. City Tech’s social media is effective in communicating its</td>
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<td>○</td>
<td>○</td>
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</tbody>
</table>
Thank you! You have completed the Student Experience Survey. We would like to ask you for another minute of your time in an effort to improve future surveys and understand your college experience. Please enter any additional comments or concerns you would like to share below:

Submit Page

Thank you again for completing the Student Experience Survey!

Please click the "Submit" button below to submit your survey.