

PROFESSIONAL EXPERIENCE

PRESIDENT

LaGuardia Community College, Long Island City, NY, 2000-present

Chief Executive Officer for 20,000 degree-seeking and 45,000 continuing education student institution. Reporting to the Chancellor of the City University of New York. Responsible for all administrative, academic and financial affairs. Responsible for external relations, including strategic planning, community outreach, economic development and fundraising.

- Over \$300 million in capital funding secured
- Over \$24,000,000 in grants and contracts for workforce development, adult education and community development secured annually
- Over \$45 million in services to small businesses
- Educational outcomes assessment through e-portfolio process
- Most diverse student population in the country with students from over 160 different countries

PRESIDENT

Gloucester County College, Sewell, NJ, 1997-2000

Chief Executive Officer responsible for all aspects of college administration, including personnel, budget allocation, collective bargaining, strategic planning, facilities planning, community outreach and public relations. Liaison with business and industry elected officials, college alumni association and Board of Trustees.

- \$100,000,000 Twenty-Year Facilities Master Plan Developed
- \$8,172,000 Science & Technology Center new construction funding secured
- \$1,200,000 Technology Infrastructure grant secured
- Mission review and strategic plan development; Six new academic programs launched; Over \$600,000 in economic development job training grants secured for area businesses

SENIOR ADMINISTRATOR for CURRICULUM and PEDAGOGY

LaGuardia Community College, Long Island City, NY 1996-1997

Senior administrator responsible for initiating, maintaining, evaluating and conducting assessment for all innovative curriculum and pedagogical initiatives.

PROVOST and VICE PRESIDENT for ACADEMIC AFFAIRS

Rockland Community College, Suffern, NY, 1994-1996

Chief Academic Officer, oversight of student services and continuing education functions. Responsible for overall leadership, supervision and accountability of all academic, lifelong learning, and student services staff, policies, planning and budgets. Principal in all faculty and administrative collective bargaining contract negotiations.

PRESIDENT (Acting)

Quinebaug Valley Community-Technical College, Danielson, CT, 1992

Chief Executive Officer for 10 months. Responsible for all functions of the College, including personnel, budget allocation, collective bargaining, strategic planning, facilities planning, community outreach and public relations. Liaison with business and industry, elected officials, college alumni association and citizen's Regional Advisory Committee. Coordinated all fundraising activities.

ACADEMIC DEAN

Quinebaug Valley Community-Technical College, Danielson, CT, 1989-1994

Chief Academic Officer, reported to the President. Complete responsibility for administration of academic area including: budget, faculty, program and evaluation, research and service grants, policy and procedures, library and library staff, branch campus.

DIRECTOR

University of Connecticut Women's Center, Storrs, CT, 1986-1989

Reported to the Provost. Hired and supervised staff. Developed: budget, Board of Advisors, programs and services, public relations campaign, corporate and foundation fundraising. Worked with national, state and local agencies. Served as Vice Chair of the University's Affirmative Action Advisory Committee.

Institutional Research

- Conducted research on equity issue. Reports issued on: Status of Women of Color, Status of Women Faculty and Students since 1972; Graduate Students; Child Care; Student Expectations of Work and Family; Re-Entry Students.

ASSISTANT DIRECTOR

University of Connecticut Women's Center, Storrs, CT, 1984-1986

Maintained internal operation of Center including supervision of consultants, interns, and student staff; coordinated Violence Against Women Network; developed and implemented educational and cultural programming; performed advocacy and service functions.

ASSISTANT PROFESSOR

Essex Community College, Baltimore, MD, tenured, 1978-1984

Taught Introductory Psychology, Social Psychology, Group Dynamics, and Counseling. Chair, Affirmative Action Committee; Vice-Chair, Faculty Senate; Faculty Advisor, Student Finance Board; advocated for and implemented campus drop-in day care center.

EDUCATION

- Ph.D. Social Psychology, George Washington University, Washington, DC
- M.A. Social Psychology, George Washington University, Washington, DC
- B.A. Psychology, *Phi Beta Kappa*, State University of New York, Albany, NY
- A.A. Liberal Arts, Jamestown Community College, Jamestown, NY

RELATED PROFESSIONAL EXPERIENCE

AMERICAN COUNCIL ON EDUCATION, BOARD OF DIRECTORS 2016 -present
Appointed Board Member.

AMERICA'S COLLEGE PROMISE CAMPAIGN, NATIONAL ADVISORY BOARD 2015 -present
Appointed member to national organization to promote universal community college access.

NEW YORK CITY ECONOMIC DEVELOPMENT CORPORATION, 2015 - present
Mayoral appointment to city-wide organization tasked with advancing economic development in New York City.

AMERICAN ACADEMY OF ARTS AND SCIENCES COMMISSION ON POST-SECONDARY EDUCATION, 2015 - present
Appointed Commission Member.

NATIONAL COMMISSION ON FINANCING 21ST CENTURY HIGHER EDUCATION, 2014-present
Appointed Commission Member.

U.S. HOMELAND SECURITY ACADEMIC ADVISORY COUNCIL, 2011 - 2014
Appointed by Secretary of Homeland Security Janet Napolitano; co-chair of the Academic Programs sub-committee.

NATIONAL COMMISSION ON HIGHER EDUCATION ATTAINMENT, 2011 - 2013
One of two representatives for community colleges on the commission created by the six major national higher education associations whose purpose is to articulate a vision for student success.

TASK FORCE ON PREVENTING COMMUNITY COLLEGES FROM BECOMING SEPARATE AND UNEQUAL, 2011 - 2012
Appointed by the Century Fund to conduct research, review findings, and issue a report on the relationship between community college funding, success metrics and racial/ethnic segregation.

CARNEGIE FOUNDATION for the ADVANCEMENT OF TEACHING - Board of Trustees, 2010 - 2015

Appointed to Board Member for the Foundation whose purpose is to “encourage, uphold and dignify the profession of the teacher.”

NATIONAL CENTER FOR FAMILY LITERACY - Advisory Board for the Family Literacy-Community College Initiative, 2009 - 2012

Appointed Board Member for the Center focused on putting family at the forefront of educational reform.

JOBS FOR THE FUTURE, 2008 - present

Appointed Board Member for this non-profit research, consulting, and advocacy organization that seeks to strengthen society by creating educational and economic opportunity for those who need it most.

ASSOCIATION OF AMERICAN COLLEGES AND UNIVERSITIES, 2009 - 2013

Appointed Board Member for this national association concerned with the quality, vitality, and public standing of undergraduate liberal education, regardless of students' academic specialization or intended career.

CITY FUTURES, INC., 2007 - 2010

Board Member of this non-profit organization devoted to rethinking, reframing and improving urban policies in New York City and throughout America

GOVERNOR-ELECT TRANSITION TEAM, Labor and Workforce Development Policy Advisory Committee - November & December, 2006

Appointed by Governor-elect to make recommendations for new government

NATIONAL COMMISSION ON ADULT LITERACY, 2006 - 2008

Appointed member for the study analysis and preparation of public policy on adult literacy

LONG ISLAND BUSINESS DEVELOPMENT CENTER, 2006 - 2007

Appointed Board Member for the Center which seeks go support economic development in the Long Island City community

COMMUNITY COLLEGE RESEARCH CENTER, COLUMBIA UNIVERSITY, 2004 -2010

Appointed Board Member for the Center which seeks to produce research on the major issues for community colleges nationally.

COUNCIL FOR THE ADVANCEMENT OF ADULT LITERACY, 2004 - 2007

Appointed Board Member for this Council which seeks to provide research, education and policy development to advance adult education and literacy in the U.S.

AMERICAN COUNCIL ON EDUCATION, 2004 - 2009

Appointed Advisory Board Member to the Center for Higher Education Policy
Analysis of this association to promote higher education in the U.S.

WORKFORCE STRATEGIES BOARD, 2004 - 2009

Appointed Board Member to support national activities that link workforce
development initiatives with employers, colleges and local government in 4 states.

NEW YORK INDUSTRIAL RETENTION NETWORK, 2003 - 2011

Appointed to board that supports Network's efforts to retention manufacturing in
New York City through combination of the resources of governmental economic
development and workforce development agencies, unions, and environmental
organizations.

**NATIONAL RESOURCE CENTER FOR THE FIRST-YEAR EXPERIENCE AND STUDENTS IN
TRANSITION, 2002 - 2007**

Appointed to board that supports Center's activities through review of publications,
conference materials and speakers, developing strategic plans.

CHANGE MAGAZINE, 2002 - present

Consulting Editor for this bi-monthly higher education magazine produced under
the auspices of the Carnegie Foundation for the Advancement of Teaching, a
national organization dedicated to improving the quality of higher education.

**NEW JERSEY STATE EMPLOYMENT AND TRAINING COMMISSION - Gubernatorial
appointment, 1999 - 2000**

Community college representative on commission whose mission is to promote
statewide economic development through strong workforce development plans and
implementation processes.

**AMERICAN COUNCIL ON EDUCATION - Commission on Adult Learning and
Educational Credentials, 1999 - 2001, elected Chair, 2000**

The Commission reviews national plans for the General Equivalency Diploma, and
provides oversight to a variety of alternative educational credentialing processes.

**AMERICAN ASSOCIATION FOR HIGHER EDUCATION - Elected, Board of Directors, 1998
- 2002**

The American Association for Higher Education (AAHE) promoted the changes
higher education must make to ensure its effectiveness in a complex,
interconnected world. Chair, Community College Network, 1996-1997.

**COLLEGE BOARD - Appointed, National Committee on Community Colleges, 1995 -
1997**

National representative on planning group to strengthen community college
presence at College Board and in federal education policy.

ACADEMIC AFFAIRS ROUND TABLE - New England Resource Center for Higher Education, University of Massachusetts, 1992 - 1994

Invited, Chief Academic Officers. Quarterly discussions held on current academic issues.

CHAIR, BOARD OF DIRECTORS, Northeastern Connecticut Economic Alliance Vice-Chair, elected 1992, Chair, elected 1993; 1993-1994

Non-profit regional economic development corporation, including business outreach, revolving loan fund, job creation support, and liaison with other state and local initiatives.

DIRECTOR, Vocational Equity Research, Training and Evaluation Center University of Connecticut, Storrs, CT, 1988 - 1989

Collaboratively administered research to evaluate the State of Connecticut's vocational education programs and make policy recommendations regarding equity.

CO-CHAIR, Project on Women and Technology

University of Connecticut, Storrs, CT, 1986 - 1989

Developed activities to facilitate and promote research on the relationship between women and technology; coordinated internal administration and fundraising campaign; attracted and supervised scholars associated with project; held 2 national conferences; published 2 books; administered grants for the project.

DIRECTOR, Connecticut Project for Equal Education Rights

University of Connecticut, Storrs, CT, 1986 - 1989

Developed and implemented research programs to increase educational equity in K-12 education; provided in-service and technical assistance for educators, administrators, and counselors statewide; wrote and distributed reports to educational and grass roots community.

PUBLICATIONS

Mellow, Gail O., Woolis, Diana D., Klages-Bombich, Marisa, Restler, Susan. (2015). Taking College Teaching Seriously Pedagogy Matters!: Fostering Student Success Through Faculty-Centered Practice. Stylus Publishing, Sterling: VA.

Mellow, G. and Heelan, C. (2015). *Minding the Dream: the Process and Practice of the American Community College*. 2nd Edition. Rowman & Littlefield Publishers, Inc. Latham:MD

Mellow, G. and Koh, K. (2015) Cultivating a Community of Excellence. Forum on the Value of Honors: *Journal of the National Collegiate Honors Council*. 50th Anniversary Issue. Vol. 16, No. 2, Fall/ Winter 2015. Journal of the National Collegiate Ho Collegiate Honors Council. Online Archive. Paper 487. <http://digitalcommons.unl.edu/nhcjournal/487>

Mellow, Gail O. (2012). Community Colleges: Investing in American Education. *Huffington Post*. Posted: 12/07/2012 5:48 pm. http://www.huffingtonpost.com/gail-mellow/community-colleges-education-investment_b_2193588.html.

Austin, James T., Mellow, Gail O, Rosin, Mitch, Seltzer, Marlene. (November 28, 2012). Portable, Stackable Credentials: A New Education Model for Industry-Specific Career Pathways, McGraw-Hill Research Foundation, www.mcgraw-hillresearchfoundation.org

Mellow, G., Woolis, D., Laurillard, D. (2011) In Search of a New Developmental Education Pedagogy, *Change Magazine*, May-June, 43 (3), pp 50-59.

Woolis, Diana D., and Gail O. Mellow, "Our Head in the Cloud: Transforming Work on College Completion." *Educating Educators with Social Media*. Ed. Charles Wankel. Bingley: Emerald, 2011. 279-301. Print. Cutting Edge Technologies in Higher Education.

Presidential Leadership for Public Purpose. (May 2011) *A special report by the National Center for Public Policy and Higher Education*, vol. 19 (1), Roundtable participant. San Jose:CA

Counting the Hidden Assets: First steps in Assessing the Impact of Community College Noncredit Education Programs on the Workforce and Local Economies, December, 2009, published by the U.S. Business Roundtable, Washington, DC.

Mellow, G. and Katopes, P. (2009), A Prescription for the Emerging World: The Global Potential of the Community College Model, *Change Magazine*, September/October, pp. 55-59

Mellow, G., and Jordan, P. G., 2008, Strategic Enrollment Management Policy, in Flynn, R. T., and de los Santos, G. (Eds) *Student Services Dialogues - Community College Case Studies to Consider*, League for Innovation in the Community College, Phoenix:AZ.

Mellow, G., 2008. Creating a Sustainable American Higher Education System. *The Presidency*, Spring, pp. 28-33.

Mellow, G. and Heelan, C, 2008. *Minding the Dream: the Process and Practice of the American Community College*. Rowman & Littlefield Publishers, Inc. Latham:MD

Mellow, G. and Talmadge, R. A. 2005. Creating the Resilient Community College. *Change Magazine*, May/June, pp. 59-66.

Arcario, P. and Mellow, G., 2004. Portal to the Future: Creating Community Across Complex Boundaries, *Metropolitan Universities Journal*, Vol. 15, No. 3, pp. 135-158.

Mellow, G., Van Slyck, P. and Eynon, B, 2003. The Face of the Future: Engaging in Diversity at LaGuardia Community College. *Change Magazine*, March/April, pp. 11-17.

Mellow, G. 2001. An antidote for our new world disorder. *Community College Week*, November 12, 2001, p.4.

Mellow, G. 2001. Human intelligence in a plague year. *Woodside Herald*, November 9, p.15.

Mellow, G. 2001. Education best defense against terrorism. *Community College Times*, October 20, p.4.

- Mellow, G. 1999. Website development programs. *New Jersey TechNews*, September, p.16.
- Mellow, G. 1998. Community college leadership: Enabling constituents to frame future-oriented structures. *ncmprCOUNSEL*, vol. 4, 3, 7.
- Mellow, G. 1998, Community college students in the new economy. *Community College Times*, Vol. 10, No. 22, November 17, 3,6.
- Mellow, G., 1998. Overcoming the stigma. *Community College Week*, Vol. 11, No. 3, September 7, 4-5.
- Mellow, G., Sokenu, J. and Lynch-Donohue, B. 1998. Integrating technology into the classroom: exploring what it means for faculty and students. *Community College Journal*, Aug/Sept., pp. 24-30
- Mellow, G. 1997. Towards a more moral and ethical community. *Community College Week*, Vol. 10, No. 4, September 22, pp. 4-5.
- Mellow, G., 1997. Visions worth the work. *Community College Week*, Vol. 9, No. 16, March 10, pp. 4-5.
- Matthews, R. and Mellow, G., 1996. Transfer and the dilemma of our students. *Metropolitan Universities*. Vol. 7, No. 2, Fall, pp. 87-97.
- Mellow, G. 1996. The role of the community college chair in organizational change: chaos, leadership and the challenge of complexity. *ERIC Clearing House for Community Colleges*, December, pp. 1-23.
- Mellow, G. 1994. The community college professoriate: thoughts on expanding the dialogue about faculty roles. *Metropolitan Universities*, Vol. 5, No. 2, Summer, pp. 37-43.
- Mellow, G., Bowen, D. and Hopcroft, David S., 1992. Classroom research and institutional assessment: prospects for success, *Educational Forum*, Vol. 3, No. 1, Fall, pp. 29-35.
- Mellow, G., 1991. Breaking through the barriers to transfer, *Chronicle of Higher Education*, Oct. 2, p A52.
- Wallace-Sanders, K. and G. Mellow. 1990. Permanent diversity: the deferred vision of higher education. *Initiatives*, Special Issue: Black Women in Higher Education. Vol. 53, No. 1, pp. 9-14.
- Mellow, G. 1989. Sustaining our organizations: feminist health activism in an age of technology. In K. Ratcliff, M. Ferree, G. Mellow, G. Price, B. Wright, K. Yanoshik (eds.) *Healing Technologies: Feminist Perspectives*. Ann Arbor: University of Michigan Press.
- Ratcliff, K.M. Ferree, G. Mellow, G. Price, B. Wright, K. Yanoshik (eds.) 1989. *Healing Technologies: Feminist Perspectives*, Ann Arbor: University of Michigan Press.
- Wallace-Sanders, K., Goldsmith, J., Mellow, G. 1989. Double jeopardy - the precarious status of woman of color: issues of race/ethnicity and gender. Storrs: University of Connecticut

- Mellow, G. and Lewis, L. 1988. Gender equity in Connecticut's regional vocational technical schools: the search for a common agenda. monograph, Vocational Equity Research, Training and Evaluation Center, Storrs: University of Connecticut.
- Mellow, G. 1988. Women's Centers and women administrators: breaking the glass slipper together. *Initiatives*, Vol. 51, Nos. 2,3, Summer, pp. 53-58.
- Mellow, G. and Goldsmith, D. May, 1988. Small Indignities/Large Affronts: A Qualitative Study of Graduate Life, Storrs: University of Connecticut.
- Mellow, G. and Goldsmith, D. November, 1987. Inching Toward Equity Since Title IX: A Quantitative Analysis 1972 - 1986, Storrs: University of Connecticut.
- Wright B., M. Ferree, G. Mellow, L. Lewis, M.L. Samper, R. Asher, K. Claspell (eds.) 1987. *Women, Work and Technology: Transformations*, Ann Arbor: University of Michigan Press.

SELECTED PRESENTATIONS

- Keynote panelist, **The Equity Imperative in Practice: Presidential Perspectives**, the American Association of Colleges & Universities, Annual Conference, January 20-23, 2016, Washington, D.C.
- Presenter, **The State of American Higher Education Symposium: American Higher Education: Observations from the Field**. Rothermere American Institute at Oxford University, October 24, 2015, Oxford, England.
- Keynote panelist, **Improving College Outcomes: A Modern Approach to Financing Higher Education**, The Hamilton Project at the Brookings Institute, October 21, 2013, Washington, D.C.
- Keynote address, **Community Colleges: A good model for Latin America and the Caribbean?**, Conference at the Inter-American Development Bank, November 6, 2013, Washington, D.C.
- Keynote panelist, **Next America—Pathways to Success,** National Journal, Gates Foundation and Rockefeller Foundation, November 7, 2013, Washington, D.C.
- Keynote Presentation, **Minding the Dream: Community Colleges and a Passion for the Possible**, League for Innovation, Innovations 2009 Conference, March 15-18, Reno-Tahoe, NV.
- Keynote Presentation, **A Passionate Sense of Potential**, Knowledge is Power 2009 Conference, Colleges Ontario Annual Meeting, February 22, 2009, Toronto, Canada.
- Keynote Presentation, **Reaching Across the Big Sky: Enhancing Adult Education in Montana**, Reach Higher, Montana Conference, November 11, 2008, Billings, MT.

Keynote Presentation, **Reaching Higher, America**, annual conference, Oregon Community College System, Oregon Community College Association, November 22, 2008, Glendon Beach, OR.

Keynote Presentation, with Cynthia Heelan, **Minding the Dream: The Power of Community College Practice**, annual conference, Minnesota State Higher Education System, October 23, 2008, Deerwood, MN.

Robert H. Atwell Lecture, **Each and All: Creating a Sustainable American Higher Education System**. Opening Keynote Address, American Council on Education 90th Annual Meeting, February 9-12, 2008 in San Diego, CA.

Keynote Address, **Making the Complicated Awesomely Simple: Narrative and Integrative Learning**, Support Early Success In College: Best Practices in Student Retention Conference, MELMAC Foundation, Rockport, ME, November 13, 2006

Keynote Address, **The Challenge of The World's Community College - Fundraising in a Global Context**, Society of College and University Planning, New England Regional Meeting, Manchester, CT, September 28, 2006

Panel Presentation, **The Challenge of The World's Community College - Integrating Immigrants into Work and Community**, International Economic Development Council, New York City, September 16, 2006

Keynote Address, **What Might the Oracle Say? Higher Education and the Delphic Ideal in a Profoundly Connected World**, International Symposium, *Reviving the Delphic Ideal*, Hellenic American National Council and the Municipality of Delphi, August 17-20, 2006, Delphi, Greece

Keynote Address, **Making the Complicated Awesomely Simple: Narrative and Integrative Learning**, Chicago Area Learning Communities Conference, November 17, 2005, Chicago, Illinois

Keynote Address, **Beyond Tolerance: Diversity and the Challenge of Pedagogy in American Higher Education**, New England Faculty Development Consortium, November 3, 2005, Westford, Massachusetts

Keynote Address, **Community College Governance, Policy, Organization, and Accreditation in the United States**, China-U.S. Conference on Community Colleges, June 30-31, 2004, China Hall of Science and Technology, Beijing, China.

Keynote Address, **Moving to a World Beat: Community College Diversity and the Future of America**, Massachusetts Community College Leadership Conference, February 20, 2004, Roxbury, Massachusetts.

Keynote Address, **Economic Engine: LaGuardia Community College and Long Island City**, Long Island City Business Development Corporation, January 28, 2004, Queens, New York.

Keynote Address, **Movers, Shakers and Dreamers: The New American College**, Annual Conference, National Resource Center for the First Year Experience and Students in Transition, February 22, 2003, Atlanta, Georgia.

Presenter, **Understanding the Academic Climate in NY in a Time of Change**, American Institute of Architects Society for Marketing Professional Services, New York, New York, September 25, 2002, New York, NY.

Featured panelist, **The Changing Mosaic: Designing Successful Experiences for the New American College Student** Teleconference, National Resource Center for the First Year Experience & Students in Transition, April 25, 2002. *The Changing Mosaic: Designing Successful Experiences for the New American College Student*.

Keynote Address, **New Options for Higher Education in Latin America: Lessons from the Community College Experience**, A Policy-Level Dialogue, Harvard University, Cambridge, MA, September, 2000.

Education - a Regional Economic Development Strategy, Summit on the Future of South Jersey, The Walter Rand Institute for Public Affairs, Rutgers University, Camden, New Jersey, November, 1999.

Large Scale Change Initiatives in Higher Education, American Council on Education, National Identification Project, Brookdale Community College, New Jersey, November, 1999.

The Role of the Board of Trustees in Times of Transition, Association of Community College Trustees, National Conference, Atlanta, GA, October, 1999.

Community College Students In The New Economy - The Global Imperatives, American Association of Community Colleges, National Conference, Miami, FL, April, 1998.

Beyond Articulation: What Two and Four Year Colleges Need to Say to Each Other, Successful Community College Transfer Conference, New York University Center for Urban Community College Leadership, New York, NY, November, 1997.

Keynote Address, **The Role of the Community College Chair in Organizational Change: Chaos, Leadership and the Challenge of Complexity**, Second Annual Mid-Atlantic Community College Chair Conference, *Problems that Rock the Chair*, Philadelphia, PA, 1996.

Transfer: Opportunities, Challenges, Strategies, Students in Transition Conference, San Antonio, TX, October, 1996.

Community Colleges and the Collegiate Community: Connections and Disjunctures of the Original "Engaged Campus", (with Judith Eaton, Marlene Griffith and Ann Connor), American Association for Higher Education, March 19-22, 1995, National Conference, Chicago, Ill.

Beyond Articulation: What Two- and Four-Year Institutions Need to Say to Each Other, co-convenor and invited participant, American Association for Higher Education, March 19-22, National Conference, Chicago, Ill.

Community College Leadership: Community, Commitment and Chaos, National Institute for Leadership Development, April, 1995, Elgin, Ill.

Keynote Address, **Re-Examining for Community: Assessment as a Catalyst**, New Hampshire Post-Secondary Technical College System, October 11, 1994, Mt. Sunapee, NH.

Opening Panel, **A Re-examination of Faculty Roles: Community College Perspective**, Conference on Faculty Roles and Rewards, New England Resource Center for Higher Education, October 15-16, 1993, Durham, NH (invited; conference convener).

Courses, Curriculum and Confidence, Region I Conference, American Association of Women in Community Colleges”, June, 1993, Sturbridge, MA.

Dimensions of Leadership, National Institute of Leadership Development, May 1993, Holyoke, MA.

Keynote Address, **Creating Joint Custody Through Transfer: An Examination of Issues of Educational Excellence and Trust**, New England Transfer Association Annual Conference, May 1993, Portsmouth, NH.

The Bittersweet: Woman and Leadership in Higher Education, American Association for Higher Education (Annual Conference), March 1993, Washington, D.C.

Restructuring the Basis of Transfer: A Radical Proposal, American Association for Higher Education (Annual Conference), April 1992, Chicago, IL.

Classroom Research and Institutional Assessment: Prospects for Success, Third Annual Colloquium on Undergraduate Teaching/Learning, 1992, Wellesley Hills, MA.

From the Dean’s Office: Slipperiness of Literacy Issues, Conference on College Composition and Communication, March 1992, Cincinnati, OH.

Barriers to Transfer, New England Regional Meeting of the College Board, February 1992, Boston, MA.

Closing Address, **Breaking the Barriers to Transfer**, Clark University Conference on Transfer, December 1991, Worcester, MA.

Rethinking Issues & Barriers for Educational Equity in Higher Education, Annual Conference, CT Women in Higher Education Administration, April 1991, Hartford, CT.

Keynote Address, **Assessment in the Two Year Sector of Higher Education**, Annual Statewide Meeting of New Hampshire Technical College Faculty, October 1991, Concord, NH.

Institutional Assessment and General Education, Annual Statewide Meeting of New Hampshire Technical College Faculty, October 1991, Concord, NH.

Connecticut’s Policy on Racism and Acts of Intolerance, Annual Meeting of Connecticut Public and Private College Presidents, Board of Governors, January 1990, Simsbury, CT.

AWARDS

2016 - President’s Award, National Association of Student Affairs Professionals (NASPA)

- 2015 - Shirley B. Gordon Award of Distinction, Phi Theta Kappa International Honors Society
- 2011 - Center for an Urban Future, New York City Leader
- 2009 - Outstanding Alumni Award, Jamestown Community College
- 2008 - National Council of Teachers of English's Two Year College Fame Award
- 2008 - New York City League of Women Voters Woman of Distinction Award
- 2008 - Outstanding Educator, Queens Federation of Churches
- 2007 - Community Service Award, Queens Hispanic Chamber of Commerce
- 2007 - Community Service Award, Sunnyside Social Services
- 2005 - Top 10 Business Women of the Year Award, Queens Tribune
- 2004 - Outstanding Community Service, Flushing Chinese Business Association

COMMUNITY SERVICE

- 2009 - Present **Comprehensive Development Institute (CDI)**
Appointed Board member
- 2002 - 2006 **ROOTS, Long Island City Garden**
Appointed Board member
- 2000 - 2003 **Queens Symphony Orchestra Board of Trustees**
Appointed member
- 1997 - 2000 **Workforce Investment Board of Gloucester County, Executive Committee**
Appointed member, Chair, School-to-Work Committee
- 1997 - 2000 **Woodbury, Chamber of Commerce**
Appointed, Board of Directors
- 1997 - 2000 **United Way of Gloucester County**
Appointed, Board of Directors
- 1998 - 2000 **American Heart Association**
Co-Chair, American Heart Walk
- 1991 - 1994 **Connecticut Employment & Training Commission**
Appointed, Transition Team, Human Resource Development,
Connecticut Department of Labor
- 1991 - 1994 **Quinebaug Valley Community College Foundation**
Chair, Spring fund-raising committee
- 1991 - 1993 **Board of Directors, Private Industry Council of Northeast CT**
- 1990 - 1994 **Board of Directors, Windham Area Community Action Program**
- 1986 - 1989 **Chair, Women's Center Caucus, National Women's Studies Association**
- 1986 - 1989 **Board of Directors, Northeast Regional Mental Health Board**
- 1986 - 1989 **Board of Directors, Domestic Violence Program**
- 1985 - 1989 **Chair, Connecticut Women's Network**