

2018 Confidential Student Experience Survey

Welcome to the Student Experience Survey!

Thank you for taking the time to help improve your college. This survey is being administered by the Office of Institutional Research on behalf of all CUNY campuses. From your response we hope to gather information that will allow us to better serve the needs of students. Your response helps to ensure that the survey results represent the experience of students like yourself.

By completing and submitting this survey, you will automatically be entered for a chance to win an Unlimited Weekly MetroCard at your college. Winners will be contacted via their preferred email address at the end of April.

Participation is voluntary. Your identity and individual responses will be kept secret.

If you have any questions or technical difficulties while completing the survey please email us at: CUNYSurvey2@cuny.edu.

Sincerely,
Colin Chellman
Dean of Institutional and Policy Research

Over a typical week (7 full days), about how many hours do you spend doing each of the following?

	0 hrs	1-5 hrs	6-10 hrs	11-20 hrs	Over 20 hrs
Attending classes and labs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Studying or doing other academic activities (assignments, research, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participating in on-campus activities (student government, clubs, athletics, events, programs, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing care for other people (parents, children, spouse, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traveling to and from school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

This semester, do you have a job that pays you for your work?

- No
 Yes

Which of the following describe(s) why you are not working for pay? (Select all that apply.)

- I want to work, but could not find a job.
- I want to spend more time on my school work.
- I do not need the money from a job.
- Other

Please specify:

If I cannot find a job soon, I may not be able to afford to continue going to college.

- Definitely not true
- Not true
- Not sure
- True
- Definitely true

Over a typical week (7 full days), about how many hours do you spend working at a job that pays you for your work (total for all paying jobs)?

- 1-10 hours
- 11-20 hours
- 21-34 hours
- 35 or more hours

Which of the following describe(s) why you are working for pay this semester? (Select all that apply.)

- To pay for tuition/fees
- To pay for living expenses
- To pay for social activities
- To gain experience
- Other

Please specify:

Which of the following best describes how working for pay affects your academic performance?

- Very positively
- Positively
- Neither Positively nor Negatively
- Negatively
- Very negatively

Based on your experiences at your current college, please indicate your level of agreement with each of the following statements. (Select one answer for each statement.)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Not applicable
I would like my college to offer classes with fewer students.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would like my college to offer more fully online courses (instruction completely online with no classroom meetings).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would like my college to offer more hybrid courses (with a mix of classroom meetings and online instruction/discussion).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would like my college to offer more courses in the evening (after 5:00 pm).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would like my college to offer more courses on the weekend.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Not applicable
My college provides adequate information in choosing a major.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My college clearly communicates the requirements for the degree I am pursuing.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My college encourages me to participate in internships, community service, study abroad and other opportunities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My college provides adequate information in choosing a career.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

This semester, were you able to register for every course you wanted to take?

- Yes
 No

I could not register for ... (Select all that apply.)

- A General Education course
 A course required to enter my major
 A course required for my major
 Course required to graduate
 An elective course (neither a General Education nor major requirement)

Thinking of one course you could not register for this semester, which of the following best describes the reason you were not able to register for that course? (Select one.)

- The course was not offered at all this semester.
- The course was offered, but no seats were available when I tried to register.
- Seats were available, but not when I was able to take the class.
- Seats were available, but not when I wanted to take the class.
- I could not get the necessary permission to take the class.
- Other

Please specify:

Have you ever wanted to take a course at another CUNY college?

- Yes
- No

Have you ever taken a course at another CUNY college using the ePermit system?

- Yes
- No

What did you think about the process? (Select one.)

- I found the process for registering for the course to be reasonably simple and straight-forward.
- I did not find the process to be reasonably simple and straight-forward.

Why not? (Select all that apply.)

- I did not know I could take a course at another CUNY college.
- I have not heard of the ePermit system.
- I did not know who to talk to at my college for help.
- I tried to take a course using the ePermit system but was not allowed.
- Other

Please specify:

Before you started studying at your current college, had you ever attended another college?

- Yes, I attended another college.
- No, I am a first-time college student.

Did you earn a degree before attending your current college?

- Yes
- No

What type of college did you transfer from?

- A CUNY community college (any CUNY two year college)
- A CUNY senior college (any CUNY four year college)
- A non-CUNY community college
- A non-CUNY senior college

What was your main reason for transferring to your current college? (Select the most important reason.)

My current college...

- offers a degree or major that my former college did not.
- has a better academic reputation.
- offers courses that are easier to get into.
- is more conveniently-located to home or work.
- is more affordable than my former college.
- Other

Please specify:

How many years in total do you expect it will take to complete your current degree?

- 2yr
- 3yr
- 4yr
- 5yr
- 6yr
- 7+

How many credits do you plan to take per semester?

- fewer than 12
- 12-14
- 15 or more

Usually, 15 credits per semester are required for on-time graduation. Why did you not enroll in another course (for a total of 15 or more credits)? (Select all that apply.)

- Course needed was not offered.
- Course was not offered when I could take it.
- Course needed did not have enough space.
- An additional course would have been too much work.
- I could not afford an additional course.
- I do not have time for another course due to work and/or family obligations.
- Other

Please specify:

While at CUNY, have you participated in any of following types of activities? (Check all that apply.) (For additional information, please activate [Info Box](#) below.)

- Paid internship
- Unpaid internship
- Cooperative education
- Service learning/community service
- Clinical preparation/practicum
- Research/field study
- Campus or university-based work and/or leadership
- Civic engagement
- Study abroad
- I have not participated in any of these.

I have not participated in any of the above because... (Check all that apply.)

- I did not receive information about opportunities.
- I was not interested in any of the opportunities offered.
- I did not have time to participate.
- Other

Please specify:

[Info Box](#): I'd like more information on the activities listed above.

- Yes
- No

1. **Internships (paid or unpaid)**: short-term work placement to gain professional experience, such as a semester interning at a law office
2. **Cooperative education**: long-term work placement informed by field of study, such as a six-month placement at a business firm
3. **Service learning/community service**: learning through service experience, such as a CUNY Service Corps placement or a course with community service requirements
4. **Clinical preparation/practicum**: fulfillment of required practical experience,

such as student teaching

5. **Research/field study:** faculty-mentored research experience such as working in a lab or presenting at an academic conference

6. **Campus or university-based work and/or leadership:** on-campus work experience that involves specific training or responsibilities such as a tutoring position or elected student government position

7. **Civic engagement:** out-of-classroom experience required for successful completion of a course, such as attending a community board meeting or a museum exhibition

8. **Study abroad:** overseas experience associated with earning college credits, such as participation in study abroad program or overseas travel for a CUNY course

Which, if any, of the following academic and personal support services have you used this semester?

	Used	Did not Use
Faculty advisement	<input type="radio"/>	<input type="radio"/>
Academic advisement (non-faculty)	<input type="radio"/>	<input type="radio"/>
Tutoring services	<input type="radio"/>	<input type="radio"/>
Computer labs	<input type="radio"/>	<input type="radio"/>
Library	<input type="radio"/>	<input type="radio"/>
Bookstore	<input type="radio"/>	<input type="radio"/>
Career planning and placement	<input type="radio"/>	<input type="radio"/>
Health services center	<input type="radio"/>	<input type="radio"/>
Personal counseling service center	<input type="radio"/>	<input type="radio"/>

Please rate the services that you have used this semester.

The staff was knowledgeable and helpful.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
» Faculty advisement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Academic advisement (non-faculty)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Tutoring services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Computer labs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Bookstore	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Career planning and placement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Health services center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Personal counseling service center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

There were adequate resources available to help me.

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
» Faculty advisement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Academic advisement (non-faculty)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Tutoring services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Computer labs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Bookstore	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Career planning and placement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Health services center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Personal counseling service center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

I am satisfied with the services I received.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
» Faculty advisement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Academic advisement (non-faculty)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Tutoring services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Computer labs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Bookstore	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Career planning and placement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Health services center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Personal counseling service center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Which of the following campus facilities have you used this semester?

	Used	Did not Use
Classrooms	<input type="radio"/>	<input type="radio"/>
Athletic facilities	<input type="radio"/>	<input type="radio"/>
Cafeteria	<input type="radio"/>	<input type="radio"/>
Restrooms	<input type="radio"/>	<input type="radio"/>

Please rate the campus facilities that you have used this semester.

The facilities were clean and well maintained.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
» Classrooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Athletic facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Cafeteria	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Restrooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

The facility space was sufficient to meet my needs.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
» Classrooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Athletic facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Cafeteria	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
» Restrooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate your level of satisfaction with each of the following aspects of your college education. (Select one for each aspect.)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Overall academic experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall social experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value of your education for the price you are paying	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you could start college over, would you choose to attend your current college?
(Select one.)

- Definitely yes
- Probably yes
- Not sure
- Probably not
- Definitely not

What is the primary way you get to and from campus? (Select one.)

- Subway
- Bus
- Driving/Car pool
- Bicycle
- Walking
- Railroad (LIRR/Metro-North/NJ Transit)
- Ferry

Do you have children that you are financially supporting?

- Yes
- No

Are any children under 5 yrs old?

- Yes
- No

Do you use on-campus childcare?

- Yes
- No

I am satisfied with the services I received:

- Very Satisfied
- Satisfied
- Neither Satisfied Nor Unsatisfied
- Unsatisfied
- Very Unsatisfied

Why not?(Select all that apply.)

- My college does not offer on-campus services.
- I do not need childcare services.
- It is too expensive.
- No space was available for my child's age.
- No space was available at the time needed.
- Location is inconvenient.

The following questions ask about sensitive information. Please remember that your responses will be held confidential.

Do you have a diagnosed physical, sensory, neurodevelopmental, mental health, or other type of disability?

- Yes
- No
- Not sure
- Prefer not to respond

Have you registered with the Office of Accessibility Services on your campus?

- Yes
- No

I am satisfied with the services that I received:

- Very Satisfied
- Satisfied
- Neither Satisfied Nor Unsatisfied
- Unsatisfied
- Very Unsatisfied

Are you on a student Visa?

- Yes
- No
- Prefer not to respond

Have you used any on-campus services for international students?

- Yes
- No

I am satisfied with the services that I received.

- Very Satisfied
- Satisfied
- Neither Satisfied Nor Unsatisfied
- Unsatisfied
- Very Unsatisfied

Are you a military veteran or family member of a veteran?

- Yes
- No
- Prefer not to respond

Have you used any on-campus services for veterans?

- Yes
- No

I am satisfied with the services that I received.

- Very Satisfied
- Satisfied
- Neither Satisfied Nor Unsatisfied
- Unsatisfied
- Very Unsatisfied

Do you currently have a regular and adequate place to sleep?

- Yes
- No

In the past 12 months, how often were you worried about having enough money to pay your housing costs, such as your rent or mortgage?

- Never
- Rarely
- Sometimes
- Usually
- Always

Is there a food pantry on your campus?

- Yes
- No
- Not sure

Have you ever used the campus food pantry?

- Yes
- No

Would you use the food pantry if your college had one?

- Yes
- No
- Not sure

In the past 12 months, how often were you worried about having enough food?

- Never
- Rarely
- Sometimes
- Usually
- Always

The following questions ask about your household and background. Please remember that your responses will be held confidential.

What is the highest level of education completed by your parent/guardian with the most education? (Select one.)

- Post-graduate or professional degree (e.g., master's, doctorate)
- College degree (associate or bachelor's)
- Some college but no degree
- High school diploma or GED
- 8th grade or less
- Not sure

What is your current marital status? (Select one.)

- Single (never married, divorced, separated, widowed)
- Married/Domestic Partner

How many people live in your household, including you? (Select one.)

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8+

What is your best estimate of the total income in your household last year?
Consider income from all sources before taxes. (Select one.)

- Less than \$10,000
- \$10,000 to \$14,999
- \$15,000 to \$19,999
- \$20,000 to \$24,999
- \$25,000 to \$29,999
- \$30,000 to \$34,999
- \$35,000 to \$39,999
- \$40,000 to \$49,999
- \$50,000 to \$59,999
- \$60,000 to \$69,999
- \$70,000 to \$79,999
- \$80,000 to \$89,999
- \$90,000 to \$99,999
- \$100,000 or higher

LaGuardia Community College would like to ask you a few questions about paying for college.

Are you aware that LaGuardia has a payment plan for your college tuition?

- Yes
- No

What are your plans to meet the financial gaps that Pell and TAP doesn't cover?

The City Tech Student Government Association would like to know your level of agreement with each of the following statements:

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
1. The City Tech website is useful in obtaining information.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. I find the student email system to be accessible.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Wi-Fi is available and accessible in Namm Hall.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Wi-Fi is available and accessible in the Mid-Way Building.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Wi-Fi is available and accessible in the Voorhees Hall.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. The library hours should be extended during mid-term and final weeks.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
7. Electronic open-book sources/free textbooks are available.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. Academic advisement in New Student Center (N-104) is helpful.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. I would utilize tutoring during the evenings.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. I would utilize tutoring during the weekends.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
11. I am satisfied with the overall cleanliness of the campus.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
12. I would participate in student activities if there were more offerings.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
13. I would like to have more opportunities to associate with students/faculty of my cultural identity.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
14. Computer support of CUNYFirst on campus is effective.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
15. Support of CUNYFirst by phone is effective.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
16. City Tech's social media is effective in communicating its	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Thank you! You have completed the Student Experience Survey. We would like to ask you for another minute of your time in an effort to improve future surveys and understand your college experience. Please enter any additional comments or concerns you would like to share below:

Submit Page

Thank you again for completing the Student Experience Survey!

Please click the "Submit" button below to submit your survey.

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