Specialized Support – Objectives (2 hours training)

- **Quick Intro to CUNYfirst (10 min)**
  - CUNYfirst stands for Fully Integrated Resources and Services Tool and for CUNY it means a massive upgrade in how we’ll do things in the future. New CUNYfirst processes in Student Administration, Human Resources and Finance will change how we do everything from registering for classes to paying our bills. CUNYfirst applications will replace aging legacy systems like SIMS and CUPS and help us streamline and standardize many of the things we do at our colleges.

- **Intro to ELM, UPKs and Knowledge database. (45 min)**
  - Step by step hands-on, how to use ELM, UPKs and Knowledge Database build in CUNYfirst Production Environment.
  - **Note:** If you’re using both environments simultaneously, please do the following.
    - For CUNYfirst Production Environment use Firefox Browser
    - For CUNYfirst Training Environment use Firefox Browser

- **Security Access Form (5 min)**
  - Describe the screens you need based on your role.

- **Campus Community (30 min)**
  - Students Self Center
    - Student Center
    - General Info
    - Admissions
    - Transfer Credits
    - Academics
    - Finances
    - Financial Aid

- **Records and Enrollment (20 min)**
  - Student Term info
    - Student Grades
    - Term History
  - Career and Program Information
    - Student Program/Plan
    - Student Groups
  - Enrollment Summary
  - Graduation
    - Student Degrees
    - Honors and Awards

- **Curriculum Management (10 min)**
  - Schedule of Classes
  - Class Roster

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Access CUNYfirst SharePoint to find documentations for this Training.

http://cunyfirst.laguardia.edu

**Specialized Support’s Training Materials on CUNYfirst SharePoint Site**
Campus Solutions Implementation / Build / Specialized Support