

Act Opinion Survey

2005

Appendix

**LaGuardia Community College
Office of Institutional Research**

Appendix		2005-2002 ACT Opinion Survey Responses				
		LaGuardia 2005	LaGuardia 2002	2005 National Norms	2005 LaG-Norms Difference	2005 - 2002 LaG Difference
Part II College Impressions						
<i>Major Reason for Attending LaGuardia</i>						
	%	%	%	%	%	%
Low cost of attending	54.6	57.5	56.7	-2.1	-2.9	
Convenient location	50.4	44.0	47.4	3.0	6.4	
Offered courses I wanted	41.9	41.2	55.2	-13.3	0.7	
Could work while attending	35.8	37.5	46.7	-10.9	-1.7	
Liked the social atmosphere	33.9	32.0	10.5	23.4	1.9	
Liked the size of the college	32.8	25.4	17.9	14.9	7.4	
Good chance of personal success	24.7	21.6	35.3	-10.6	3.1	
Availability of financial aid	14.6	11.8	24.1	-9.5	2.8	
Good vocational or academic reputation	13.6	10.2	28.0	-14.4	3.4	
Advice of parents or relatives	13.0	11.1	12.9	0.1	1.9	
Advice of counselor, teacher, etc.	7.5	9.1	7.0	0.5	-1.6	
Wanted to be with friends	3.6	2.0	3.8	-0.2	1.6	
<i>Rating of LaGuardia Upon Admission</i>						
First choice	58.3	61.9	72.4	-14.1		
Second choice	20.9	19.8	17.8	3.1		
Third choice	10.0	8.8	4.5	5.5		
Fourth choice or lower	10.9	9.6	5.2	5.7		
<i>If you could start college over, would you choose this college?</i>						
Definitely yes	26.8	24.3	38.2	-11.4		
Probably yes	33.7	34.7	33.2	0.5		
Uncertain	19.7	19.4	15.9	3.8		
Probably no	11.2	13.5	8.0	3.2		
Definitely no	8.6	8.0	4.7	3.9		
<i>Overall Impression of Quality of Education</i>						
<i>5=Excellent; 4=Good; 3=Average; 2=Below Average; 1=Very inadequate</i>		%	%	%	%	
Excellent	15.2	13.1	52.0	-36.8		
Good	55.0	52.6	30.4	24.6		
Average	25.6	28.7	15.5	10.1		
Below average	3.4	4.6	1.7	1.7		
Very inadequate	0.8	1.0	0.5	0.3		

Part III College Services	LaG 2005 % Used Service	LaGuardia 2005	LaGuardia 2002	2005 National Norms	2005 LaG-Norms Difference	2005 - 2002 LaG Difference
<i>5=Very satisfied; 4=Satisfied; 3=Neutral; 2=Dissatisfied; 1=Very dissatisfied</i>						
Library learning resource center facilities and services	64.3	4.02	3.96	4.24	-0.22	0.06
Computer services	57.8	3.95	3.92	4.23	-0.28	0.03
Cafeteria/food services	56.1	3.24	3.02	3.60	-0.36	0.22
Academic advising/course planning	51.4	3.62	3.62	3.76	-0.14	0.00
Financial aid services	46.2	3.72	3.59	3.86	-0.14	0.13
College sponsored tutorial services	30.4	3.77	3.86	4.10	-0.33	-0.09
College orientation program	30.0	3.64	3.73	3.88	-0.24	-0.09
Personal counseling services	20.3	3.66	3.83	3.87	-0.21	-0.17
Vocational guidance/ career planning services	16.6	3.68	3.71	3.84	-0.16	-0.03
Student health services	18.0	3.72	3.73	4.03	-0.31	-0.01
Recreational and intermural programs and services	14.6	3.97	4.01	4.00	-0.03	-0.04
Cultural programs and activities	14.4	3.98	3.93	4.10	-0.12	0.05
College sponsored social activities	12.7	3.92	3.82	4.04	-0.12	0.10
Parking facilities and services	10.5	2.41	2.40	3.23	-0.82	0.01
Job placement services	9.0	3.12	3.46	3.57	-0.45	-0.34
Student employment service	8.5	3.46	3.60	3.80	-0.34	-0.14
Credit by examination program (CLEP)	6.8	3.46	3.77	3.90	-0.44	-0.31
Day care services	5.7	3.86	3.98	3.96	-0.10	-0.12
Veterans services	4.2	3.53	3.74	4.04	-0.51	-0.21

	LaGuardia 2005	LaGuardia 2002	2005 National Norms	2005 LaG-Norms Difference	2005 - 2002 LaG Difference
Part IV College Environment					
<i>5=Very satisfied; 4=Satisfied; 3=Neutral; 2=Dissatisfied; 1=Very dissatisfied</i>					
Variety of courses offered at this college	3.80	3.77	4.04	-0.24	0.03
Attitude of teaching staff toward students	3.78	3.80	4.12	-0.34	-0.02
Racial harmony at this college	3.74	3.81	3.88	-0.14	-0.07
Course content in your major area of study	3.74	3.82	3.99	-0.25	-0.08
College catalog /Admissions publications	3.74	3.75	4.00	-0.26	-0.01
Quality of instruction in major area of study	3.73	3.75	4.03	-0.30	-0.02
Academic calendar	3.73	3.79	3.92	-0.19	-0.06
The college in general	3.73	3.73	4.07	-0.34	0.00
Class size relative to the type of course	3.72	3.64	4.19	-0.47	0.08
Personal security / Safety at this college	3.70	3.79	3.86	-0.16	-0.09
Flexibility to design your own program of study	3.70	3.70	3.95	-0.25	0.00
Challenge offered by your program of study	3.67	3.69	3.97	-0.30	-0.02
Study areas	3.66	3.74	3.97	-0.31	-0.08
Classroom facilities	3.65	3.64	3.92	-0.27	0.01
Testing / grading system	3.62	3.71	3.96	-0.34	-0.09
Laboratory facilities	3.61	3.61	3.88	-0.27	0.00
Rules governing student conduct at this college	3.61	3.66	3.87	-0.26	-0.05
Business-training facilities/equipment (computers, typewriters)	3.59	3.68	3.95	-0.36	-0.09
Preparation you're receiving for your chosen occupation	3.57	3.59	3.89	-0.32	-0.02
General condition and appearance of buildings and grounds	3.56	3.67	3.97	-0.41	-0.11
Out of class availability of your instructors	3.53	3.52	3.85	-0.32	0.01
Billing and fee payment procedures	3.53	3.52	3.81	-0.28	0.01
Athletic facilities	3.51	3.59	3.67	-0.16	-0.08
General registration procedures	3.49	3.42	3.83	-0.34	0.07
General admissions / Entry procedures	3.49	3.43	3.85	-0.36	0.06
Availability of financial aid information prior to enrolling	3.49	3.43	3.63	-0.14	0.06
Value of information provided by your advisor	3.49	3.52	3.74	-0.25	-0.03
Opportunities for personal involvement in college activities	3.48	3.45	3.63	-0.15	0.03
Accuracy of college information you received before enrolling	3.45	3.48	3.84	-0.39	-0.03
Student community center / student union	3.45	3.42	3.80	-0.35	0.03
College bookstore	3.45	3.16	3.66	-0.21	0.29
Assistance provided by college staff when you entered	3.43	3.36	3.73	-0.30	0.07
Academic probation and suspension policies	3.43	3.44	3.60	-0.17	-0.01
Attitude of non-teaching staff towards students	3.42	3.32	3.67	-0.25	0.10
Availability of your advisor	3.42	3.48	3.72	-0.30	-0.06
Student voice in college policies	3.39	3.34	3.52	-0.13	0.05
Concern for you as an individual	3.38	3.33	3.62	-0.24	0.05
Availability of courses you want at the times you can take them	3.37	3.32	3.56	-0.19	0.05
College media (college newspapers, campus radio, etc.)	3.36	3.32	3.54	-0.18	0.04
Student government	3.34	3.26	3.46	-0.12	0.08
Opportunities for student employment	3.34	3.35	3.52	-0.18	-0.01
Purposes for which student fees are used	3.30	3.25	3.46	-0.16	0.05